



SecurWatch® Solution Brief

User Management and Computer Activity Monitoring Keeps Business Objectives in Focus

The monitoring of user and computer activity ensures your workforce are focussed and their duties contribute effectively to your business objectives.

Key Features

Managed Service delivers increased security capability and reduces overhead

Autonomous & comprehensive monitoring of your business computer activity with minimal time investment

Better working practice Monitor workforce activity to identify areas where staff training can be delivered to increase knowledge and develop skills that benefit the individual and the organisation whilst improving overall employee welfare.

Improved operational efficiencies through understanding how computer assets are utilised within the workplace and using key intelligence to demonstrate how to focus on the core objectives of your employees and their teams.

The Computer User Workforce

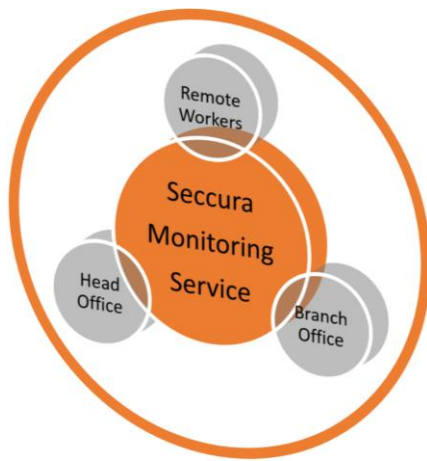
Modern computer devices, dispersed employees and the ever increasing need for 24/7 Internet connectivity has changed the world of business and business practice beyond recognition. Increasing numbers of employees are required to use the Internet within their duties, remote workers need to utilise laptops and smart devices to undertake tasks and it is now commonplace for nearly all staff within an organisation to use collaboration tools such as email on a daily basis. Despite the benefits of computers in the workplace, employers are now faced with a situation where non-work related internet access and use of social media regularly creep into the activities of staff during the working day. This behaviour obviously has a detrimental effect on the productivity of the individual and the productivity and profitability of the business as a whole.

Managed Computer Monitoring Service

An effective approach to measure the level and effect of unproductive computer activity is to deploy a Computer Monitoring Service. **SecurWatch®** is a Managed Service that constantly monitors and records computer activity. The information recorded is then used to measure exactly how much non-work related computer activity exists within a business, this in turn helps Managers make informed and factual decisions relating to staff productivity and performance. Our cloud based platform can monitor computer devices regardless of location thereby removing the challenges presented by a dispersed workforce.

- **Secure “Always On”** Cloud based monitoring system.
- **Connectionless** monitoring takes place regardless of location or network availability.
- **Management Reporting** produces factual data illustrating productivity and performance.
- **Ease of deployment** Low management overhead and low cost of ownership.





- Smart recording agent is installed on computers across your organisation.
- Monitoring service is configured and activated with rules and policy intelligence specific to your business and needs.
- Monitoring is carried out regardless of computer location and data is stored within Secure Private Cloud.
- Instant alerts and periodic reports are generated by the monitoring service and delivered to management and senior staff to assist with productivity assessments and people management.
- Periodical reporting provides ongoing status and analysis of businesswide computer and data monitoring.

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Monitoring & Recording Features

SeccurWatch® will monitor and record;

- Application activity
- Website visits
- Document access
- Internet Search
- Keystrokes
- Email usage
- Social media
- Internet chat
- User inactivity
- Screenshots

Alerts and Reports can be generated for almost any type of criteria or specific user event, these can include precise conditions such as “keyword” detection or a predefined action taking place through to advanced detection of unusual or uncharacteristic user activity.

Summary

Deployment and use of computer devices within the workplace has become fundamental to the modern competitive business, monitoring and ensuring their correct use to reduce non work related activity is now a challenge that must be addressed business-wide. Persistent monitoring of data access and computer activity provides an effective method of addressing the issue and provides information key to the effective management of the computer workforce. The **SeccurWatch®** service can deliver this capability to your business with greater expertise and at a reduced overhead. Deployment of **Seccurwatch®** will allow people and businesses to continue to operate in a flexible and dynamic manner whilst benefitting from an increased focus on core objectives and improved levels of productivity.

About Seccura

Seccura is a privately held IT Security company dedicated to protecting critical data assets and enhancing corporate and personal productivity. Our aim is to provide peace of mind for our customers so they remain focussed on managing and growing their business.